

GOVERNANCE POLICIES OF THE MILWAUKEE BOARD OF SCHOOL DIRECTORS

BG 2.15 PUBLIC CONCERNS

(1) Concerns from the public involving non-policy issues that have not been resolved at the local school level shall be submitted to the Superintendent for resolution within a reasonable time period, generally not to exceed ten calendar days. The Superintendent shall establish procedures for handling such concerns, subject to the Board's approval. Only those concerns that the Superintendent has not resolved to the satisfaction of the constituent should be directed to the Board. The Board shall establish procedures for handling such concerns.

(2) Concerns involving issues with Board Rules or Governance Policies shall be submitted to the Board Clerk/Chief Officer, Office of Board Governance, for consideration by the Board.

History: Adopted 4-25-96; Revised 10-29-15, 11-18-21

Previous Coding: BG 2.16, prior to 6-26-96

Cross Ref. Board Rule 1.10 Communications, Petitions, Resolutions, New Business
Admin. Policy 9.10 Public Complaints About the Curriculum or Instructional Materials

Monitoring: Internal report prepared by the Superintendent, the Board Clerk/Director, Office of Board Governance, and the Chief Accountability and Efficiency Managers, verifying satisfactory resolution of public complaints

Frequency: Annually in August.

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